



CORPORATE OVERVIEW

ABOUT PROMARK

Founded in 1997, ProMark Solutions provides products and services to implement and support customer-facing enterprise software applications.

INDUSTRIES

- Utilities
- Municipal Governments
- Financial Services
- Insurance
- Healthcare
- Transportation
- Manufacturing

PRACTICE AREAS

- Customer Information Systems (CIS)
- Contact Centers
- Web Application Performance
- Business Process Optimization

PROMARK ADVANTAGES

- Tools-based implementations
- Fact-based decision making
- Lower total cost of ownership
- Multilevel performance management: *people, processes and applications*

WHAT OUR CUSTOMERS SAY

"ProMark not only helped finish the project on time and under budget, but also saved money in areas never before identified." - IT DIRECTOR

PRODUCTS

In 2010 ProMark introduced the Perfacto™ suite of licensed performance and implementation management tools. Integrated with the ProMark lifecycle methodologies, Perfacto transforms the enterprise software delivery model by providing software to streamline and improve the quality of implementation.

SOLUTIONS

- Performance Advisor
- Online Performance and Load Testing
- Data Conversion Assurance
- Automated Regression Testing
- Billing Accuracy Assessment
- Daily Processing Management
- Environment and Configuration Management
- Training Platforms and Assessment
- Project and Business Process Optimization



Makers of



perfacto™

Fact-Based Performance and Implementation Management